

ONTRAK ACCESS

Significantly expand your behavioral health provider network.

For almost 20 years, Ontrak Health has worked to create one of the industry's largest behavioral health networks. By forging strong provider relationships, we improve access, availability, and accountability for our clients and members.

- ✓ 7,900+ contracted providers in 45 states
- ✓ NCQA certified CVO with highest quality standards and processes
- ✓ Better availability, with 2 days to referral and 7-10 days to visit
- ✓ Network adequacy analyses
- ✓ Provider credentialing



Give members the access and availability they need.

866-517-1414 | OntrakHealth.com

Network building in behavioral health is extremely challenging.

Health plans recognize the critical need for a strong behavioral health provider network. But it's not easy to build—and maintain—a network in this space. Many providers remain in private practice and don't participate in insurance. Even where health plans offer an expanded network, ongoing maintenance and oversight is difficult. In addition, appointment availability may be lacking. Members sometimes must wait 6+ months to see a specialist.

Partner with Ontrak Health and gain access to a 45-state behavioral health provider network.

Wider access

It starts with a network adequacy analysis. We'll work with you to identify existing gaps, as well as opportunities to strengthen provider access. Then, we'll bring in Ontrak Health network providers to expand your footprint. Next, we'll work within your existing geography to credential new providers, including therapists and psychiatrists.

Enhanced availability

Ontrak's secret sauce? Strong provider relationships. Because of our mission-driven approach and favorable payment terms, we gain preference among providers with whom we contract. The result:

- ✓ Guaranteed appointments
- ✓ Reduced appointment wait times
- ✓ Face-to-face, telehealth, extended hours

Ongoing accountability

Ontrak Health is an NCQA certified CVO*, meeting the highest standards for network oversight. We conduct monthly maintenance to assure sufficient provider choice, along with time and distance standards. In addition, we regularly update networks to ensure the provider directory reflects accurate and timely information.

*Pending final certification April 2023